



Alternative gift ideas for the holidays

SEND A KATHARINE MONTSTREAM

HOLIDAY CARD: Make a minimum \$10 donation to COTS in someone's name, and we'll send the recipient a beautiful Katharine



Montstream card with this message: "A generous donation has been made to COTS in your name. This gift of warmth and shelter will help families and individuals who are experiencing the crisis of homelessness make it through the harsh winter months. Happy holidays and best wishes for the new year." Contact Gillian to order at (802) 864-7402, Ext. 210 or gilliant@cotsonline.org.

SHARE COOKIES FOR GOOD:

Sugarsnap's delicious "Cookies for Good" are a "bake sale every day" for COTS: 35 cents from each \$1 cookie sold goes to COTS. Serve the cookies at your holiday party,

business lunch, or send to a friend, co-worker or customer. A variety of flavors of the locally sourced treats are available. To order, visit www.thesnapvt.com, call (802) 861-2951, or email catering@thesnapvt.com.

AO GLASS COTS ORNAMENTS:

AO Glass has generously created a glass ornament/sun catcher with COTS' logo on it. These are available for \$20 each at our main office: 95 North Avenue, Burlington (9 am–5 pm Monday–Friday).



For more gift ideas, visit cotsonline.org.

Every hour matters

COTS is there around the clock, every day of the year

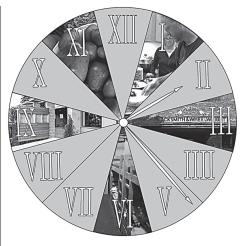
At COTS, *every hour matters*. A lot can happen in an hour – and a lot can change.

Here's glimpse at a day this past summer at COTS, by the hour:

9 a.m.: The doors to COTS open, and the first visitors arrive. Michelle, at the front desk, welcomes them. A young mom walks in, pushing her baby in the stroller, while her own mother accompanies her, holding the hand of her young grandson. He's about 2, and he quickly discovers the child table with brightly colored chairs in the waiting room. He's soon seated at the table, looking at the picture books. The family is there to meet with COTS' Housing Resource Center about getting help with a security deposit for their new apartment.

A veteran arrives shortly afterwards. He lives at COTS' Canal Street Veterans Housing in a transitional apartment. He's about to move into a permanent affordable apartment; he smiles at the thought.

10 a.m.: A mom comes into the kitchen with a bowl full of potatoes. She's been outside in the Main Street Family Shelter's kitchen garden, collecting the most recent bounty that will soon be part of tonight's dinner. The stairs erupt with commotion, as about a half-dozen children – ages 5-12 – head toward the door to the parking lot. They are about to load a passenger van, bound for the Shelburne Museum on a muchanticipated family outing and field trip.



Noon: The Daystation bustles with activity at the height of the day. The sun is high over ahead. The kitchen container gardens, just outside the Daystation patio, are full of fresh herbs, vegetables, and flowers. The sunflowers are starting to bloom, and the tomatillos are ripe.

A man in his 40s comes in; his hair is graying. He's hoping he can take a shower and get his clothes cleaned. Chris, a COTS peer outreach worker, greets him. Chris shows him to the shower and takes his belongings to the laundry room to wash. The man's also looking for shelter for the night. Chris gets him settled, and then completes an intake with him to reserve a bed for him that night at the Waystation and make appropriate referrals to COTS' programs and partners for services to further assist him.

Longtime regular lunch volunteers arrive with pizza and salads. Daystation guests start to gather, finding places to *continued on page 4*



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Connecting with veterans, one cuke at a time Volunteer Evan Stainman and Hank the Tank host weekly coffee hour

On Thursday mornings, the residents of Canal Street Veterans Housing head to the program's community room with baggies of sliced cucumbers.

"Hank the Tank" will be there, waiting for them with his owner, COTS volunteer Evan Stainman. Hank is a certified therapy dog, and he loves cucumbers.

For more than two years, Evan and Hank have hosted a coffee hour for veterans at Canal Street. Veterans nosh on bagels, feed cukes to Hank, and connect with one another over coffee and conversation.

"I really enjoy seeing the change in people from when they first enter the program, either homeless or about to lose their homes, to when they leave and move into their new home," Evan said of the veterans at Canal. "Often people will come in unemployed or underemployed, with medical issues, or other problems, and broke. When they leave, their physical and emotional health has improved, they either have a job, have gone back to school, or are receiving disability and/or pensions that they hadn't been getting before. People are very proud of what they've accomplished, and it shows in the way they carry themselves."

This weekly social event is a key part of building community among Canal Street residents, and it's just one of the many ways Evan supports COTS. That's why this year, at our Annual Meeting & Volunteer Appreciation Breakfast in October, we honored Evan (and Hank, of course) with our Volunteer of the Year award. (See more on other honorees, Page 3.)

As a local landlord, August is often one of Evan's busiest times of year – yet he still manages to gather and donate a multitude of supplies to our #172vt Back to School supply drive. For the past few years Evan and his son have delivered boxes of much-needed school supplies to our 95 North Avenue offices for our annual backpack stuffing event at the end of the month.

And, as the start of the school year fades from memory and the air turns decidedly crisp, Evan is on the phone with our Community Outreach Coordinator Sian Leach. He is gathering information from Sian about the number and ages of guests staying in shelter as he makes plans for his annual donation of hundreds of pairs of warm, winter gloves and mittens.

Evan is always willing to jump in and provide help whenever and wherever it is needed. Earlier this past summer, when dropping off a donation of toiletries to our main program building, a hinge on our front entry door broke. Evan immediately headed out to our parking lot to grab his tool box from the back of his truck and proceeded to repair the door in no time. He's always willing to help, no matter what the need.



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COTS Annual Meeting & Volunteer Appreciation Breakfast Thank you to the honorees for their incredible contributions to our community

Leahy Leadership Award

Rep. Helen Head is recognized for her outstanding efforts to alleviate homelessness in Vermont. Rep. Head has served as the Chair of the House Committee on General, Housing, and Military Affairs since 2007. In this role, she was a tireless advocate for expanding affordable housing options statewide. She also advocated on issues to help working Vermonters, and families and children: family leave, raising the minimum wage, paid sick days, and expanding the first state-funded rental subsidy.

Community Award

Love & Blessings is being honored for their incredible volunteerism, including providing Daystation lunch every other Monday, including Christmas last year; serving lunch on their 30th wedding anniversary this September; donating essential items to our Daystation guests, such as coats, boots, blankets, clothes; celebrating guests' birthdays during their lunch visits; giving the Daystation vouchers for meals at New Moon for

guests who are not able to make it to the Daystation for lunch.

Business Hero Sherpa Foods is

a business that has gone above and beyond. They donated a portion of their proceeds from their weekly stand at the Burlington Farmers Market, and they provided monthly lunches for the





Daystation during the winter. The Sherpa family also shared their important days with us, including their son's past two birthday and Sonam Losar. On these occasions, the family donated items from our Wish List, shared cake and made lunches at the Daystation in celebration of these special days.

Wilma Rayta Volunteer of the Year Award

Evan Stainman, and his beloved therapy dog, **Hank the Tank**, are celebrated for working hand and paw to help to further COTS' goal of creating "community" among the veteran residents at Canal Street through weekly coffee hours that Evan generously hosted. Evan also has supported COTS by donating many critical need items for veterans at Canal Street, children and parents in family shelter, and many other COTS programs. He has worked with COTS to identify various needs within COTS and find a way to help us meet those challenges.



Youth Hero Award

Shelburne Community School has helped COTS in a multitude of ways from a variety of groups. Team Wonder (coordinated by Natalie Lodge) came to visit the Waystation and learn about homelessness in our community. They also organized a donation drive to drop off items when they visited the Waystation. The Toasters – a Destination Imagination team – did a project around COTS, held a fundraiser and then purchased items from our COTS Wish List for families and individuals who are homeless. And the Girl Scout Troop, led by Naomi Williams with girls who are currently in 6th grade, invited a speaker to come talk to the troop about issues around housing and homelessness, and then participated in the COTS Walk in May.

Samara-Anderson Walk Award

Rock Point School has supported COTS for many years. In addition to their annual Ooky Spooky 5K Fun Run, this past year they did even more, capping these diverse yearlong efforts by joining us again for the COTS Walk in May. Rock Point invited a speaker from COTS to come talk to students about the Walk and COTS to get students excited about being part of the Walk. They also completed community service projects throughout the year to benefit COTS, including an MLK Jr. Service Day activity that involved creating kits for our guests based on our COTS Wish List.

About the HRC

COTS established the Housing Resource Center (HRC), dedicated to homelessness prevention and housing retention, a decade ago. The program began as a centralized place to help prevent at-risk households from losing their existing housing due to unforeseen circumstances and to assist those who are without permanent shelter to move more quickly into stable and sustainable housing.

The HRC continues to be a core part of services in our community, and COTS largest program, overall. And, our outcomes and result demonstrate that prevention works and is a key part of the solution to end homelessness in our community.

The HRC has worked with more than 50 local organizations and 650 landlords, helping thousands of people in our community avert homelessness or move more quickly into permanent housing.

EVERY HOUR...*continued from page* 1 sit at the round tables. At 12:30 p.m., COTS staff and volunteers will begin delivering plates filled with food to the awaiting guests.

3 p.m.: The children from the family shelter have arrived at the Blacksmith shop at the Shelburne Museum. A live demonstration is under way. The blacksmith shows the children how he makes a metal hook, step-by-step. The children



COTS works to end family homelessness

This spring, COTS received a \$150,000 grant from KeyBank Foundation to help reduce by 50 percent the number of families falling into homelessness for the first time in our community. This three-year goal will be achieved by combining financial assistance with customized-housing retention services to households at imminent risk of homelessness, stopping evictions and foreclosures.

"Unfortunately, far too many of our neighbors struggle to pay their rents and mortgages, and have little, if any, cushion for unexpected financial setbacks that can lead to housing instability," said KeyBank's Vermont Market President Don Baker. "We are proud to partner with COTS to help provide at-risk residents with resources and services to keep them in their homes."

The project will streamline access to prevention resources, housing subsidies and support services by integrating two vital programs – COTS' Housing Resource Center and the Housing Retention team at the Burlington Housing Authority (BHA). The project combines the financial assistance offered through COTS' Housing Resource Center with customized housing retention services available through the Burlington Housing Authority to households at imminent risk of

homelessness, stopping evictions and foreclosures. This innovative project is designed to intercede early and strategically to avert homelessness altogether. The goal, more broadly, is to demonstrate the economic, social, and educational benefits that accrue when resources are applied toward prevention.

COTS' Housing Resource Center team does community outreach this summer at the Burlington Police Department's picnic dinner.

are fascinated, and they pepper him with questions that he happily answers.

6 p.m.: The gentleman from the Daystation at lunch arrives at the Waystation, where Aurora welcomes him at the front desk. The summer sun streams through the front windows, casting a soft light around the pale green walls. Aurora smiles warmly and introduces the gentleman to the space, showing him the bathrooms and bunk beds and making sure he has fresh sheets and blankets for a good night's sleep.

9 p.m.: The family shelter is growing still. A mom is still awake, and she's reflecting on the field trip earlier that day. She keeps returning to the connections her children made with the other kids over the course of the day. On the van ride to the Shelburne Museum, all of the children – hers included – had been quiet, hardly interacting with one another. On the ride home, though, the van was filled



with laughter and chatter. She was so glad to see her own introverted daughter sharing stories and joking with the other children in the shelter's living room that evening.

Life had been hard lately, but the mom looked forward her meeting in the shelter the next morning with her COTS Housing Navigator, Adam; they had been working on her housing plan, and they were almost there. They were planning to look at new apartments.

The mom thought of the other families in shelter, some of whom had just arrived; the families were similar in some ways yet all different, with this shared experience of homelessness. One of the girls on the field trip had said that day she "almost forgot that she lived in a homeless shelter." The mom felt the same way, and she knew soon that they wouldn't.

Today had been a good day. Tomorrow will be better.

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About 2,000 walkers, volunteers, and supporters joined us for the **29th Annual COTS Walk in** May. The 3-mile trek May 7 around Burlington raised more than **\$200,000** for COTS programs.

The Walk would not be possible without the generous support of our sponsors:

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National Life Group

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CHALLENGE WALKERS

Individuals: Anonymous (2); Scot Barker; Mary Candon; David Carse; Denise Danyow; Bob Duncan; Maree Gaetani; Janel Gamm; Valerie Graham; Lisa Groeneveld; Joyce & Joe Hagan; Judy Hamel; Sydney Holt Barker; Fr. Stephen Hornat; Michael Lipson; Stephen Kiernan; Mary King; Rita Markley; Nan Mason; Sharon Morris; Brigitte Ritchie; Andrea Rogers & Avery Hall; Lucy Samara; Hank & Jeannie Slauson; Stefanowicz Family; Gillian Taylor; Donna Walter; Kirk & Loretta Walters; Ann Warrington; Madeleine Wegner.

Business: Aunt Dot's Place; Champlain Investment Partners; Community Bank, N.A.; General Dynamics; Hickok & Boardman; Logic Supply; Saint Michael's College; Sen. Patrick Leahy's Office; VEIC; Verilux.

Community: Becky Holt Fan Club; BJMZ; The French Woods; Team McWeg; Team Rita.

Faith: Community Lutheran Church; First Congregational Church of Burlington; First Unitarian Universalist Society of Burlington; Good Shepherd Lutheran Church; Roman Catholic Diocese of Burlington; St. Catherine of Siena; Essex Catholic Community (St. Pius X/Holy Family/St. Lawrence); Shelburne United Methodist Church; Team Mercy.

School: Burlington High School; Rice Memorial High School; Rock Point School; Shelburne Community School; University of Vermont.

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COTS HOMEFRONT 1 FALL 2018

5

It Takes a Village

Thanks to the generous partnership of **KeyBank**, **Staples**, **Westport Hospitality**, **Rhino Foods**, and **Vermont Lake Monsters** our **#172vt Back to School Drive** was a huge success. We kicked off the drive at a **Vermont Lake Monsters** game, and were able to fill 230 backpacks and give them to children in COTS shelter and services, as well as share them with children helped by our community partners: **Burlington Boys & Girls Club**, **King Street Center**, **Steps to End Domestic Violence**, **Spectrum Youth & Family Services**, and **Sara Holbrook Community Center**.



Thanks so much to HANDS, Saint Michael's College, master gardener Charles Nardozzi, Veterans Affairs, and the Vermont Community Garden Network for donations of items and time to help with the Canal Street Veterans Housing garden that created a bountiful of fresh vegetables for residents.

Thanks to **Mad Marathon** for including COTS in this year's race, and providing runners a way to give back when registering.

Thanks to **Girl Scouts of Green and White Mountains** for donating items for Family Shelter Summer Bags. These bags included shampoo, soap, toothbrushes, toothpaste, flashlights and sunscreen, so kids were ready for summer fun.



Troop 30948 Bronze Award Project

Apex Carpet Cleaning provided upholstery cleaning for the couches at Canal Street Veterans Housing.

Seventh Generation provided cleaning and paper products for our programs.

Liz Dyer and local homeschoolers hosted their **19th Annual Homeschooler Bake Sale** for COTS at the Fletcher Free Library. The bake sale brought in more than \$400, and the homeschoolers donated all the remaining baked goodies to the COTS Daystation.

Burlington Furniture Co. hosted their annual **Anniversary Sale** to benefit COTS in September.

Mirabelle's Café continues to donate a cake each month to children who are celebrating their birthday while staying in one of our shelters.

The Schoolhouse in South Burlington once again included mothers staying in COTS' family shelters as part of their Mother's Day brunch bag fundraiser. The Schoolhouse delivered donated brunch bags to moms who were staying in a COTS emergency shelter.

Timberlane Dental Group donates a monthly supply of exam gloves for staff to use in shelter, and they also gave us three boxes of dental hygiene products.

Bombas Socks donated more than 1,000 pairs of socks to our guests.

Osh Kosh B'Gosh donates an ongoing and steady supply of children's denim and school clothing.



Chasworth Farms donates soap each month for our guests, and **Ursa Major** has donated a variety of personal hygiene products.

Fletcher Free Library and Flying Pig Bookstore donated books for guests in shelter and our waiting room area.

Sherpa Foods generously donated a portion of their profits from the **Burlington Farmers Market** each week this summer, and also has provided meals for the COTS Daystation.

As part of the Discover Jazz Fest, **New England Federal Credit Union** organized a performance at the COTS Daystation and donated sunglasses and flashlights for guests. Performers included the Pine Street Jazz Band and the Adrianna Trio. Country singer **Jamie Lee Thurston** visited the COTS Daystation for an acoustic performance for guests this summer.

COSTCO makes monthly gift card donation to support the Daystation meal program.

Thank you to **Sukha** Yoga and **Church** Street Marketplace for including COTS in the



Yoga on Church Street summer series.

City Market donated the leftover food from their annual member meeting, and invited us to table at Battery Park free concert series this summer.

We were thrilled to be part of the nonprofit village at Do Good Fest hosted by **National Life** again this summer.

Junior Girl Scouts from **Troop 30948** earned their Bronze Awards by organizing a project to create Buddy Bags for kids in family shelter, and Girl Scout **Troop 30463** donated Girl Scout cookies for guests in our programs.

Revision Military provides monthly dinners for the residents at Canal Street Veterans Housing. **Burlington Elks Lodge #916** provided \$2,500 worth of gift cards for Canal residents.

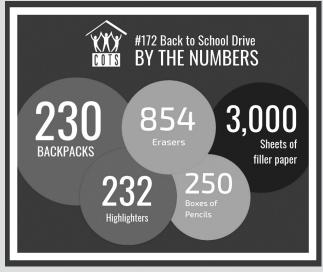
Teen Challenge VT donated 200 disaster blankets, and **Milton Police Department** donated coats to help keep folks warm.

Gadue's partners with us to provide coats to help keep our guests warm through their **Coats for Kids and Families** program.

After being inspired by the annual diaper drive organized by Dee PT, **Lorie Sulva** organized a 2nd annual feminine hygiene product drive.

Hannaford has selected COTS to receive part of the proceeds from their **Hannaford Helps** program during various months.

Turtle Fur provided a large box of hats as the weather started getting colder.



Donation Drives and Wish List

Dragonheart Vermont, Hyde Park Second Congregational Church, United Way of Northwest Vermont, Burlington Food School Project, Champlain College, Essex Center United Methodist Church, Integrated Arts Academy, CVS, Burlington Tennis Club, Girl Scout Troop 30076, Congregational Church of South Hero, Banana Republic, Champlain Valley Swim League, and BigLots all donated items from our Wish List or organized drives to collect donations.

Eagle Country 97.5 hosted a donation drive for Canal Street Veterans Housing, and **Camp Maple Street** made snack bags for Canal Street residents.

We were thrilled to received move-in kits from **Instrumart**, **Walmart**, and **Good Shepherd Lutheran Church** for guests moving into permanent housing.

Daystation Lunch

Engineers without Border, Mister Z's Pizza, All Souls Interfaith, Lang House, Charles Schwab, Sherpa Foods, Galen Healthcare Solutions, Roman Catholic Diocese, Mountain Mamas, College Street Congregational Church, COTS Housing Resource Center, UVM Hillel, Mansfield Hall, Wake Robin, Colchester Milton Rotary Club, Rhino Foods, Crowe, Allscripts, Charlotte-Shelburne-Hinesburg Rotary, Richmond Congregational United Church of Christ, UVM GSS, Harwood Peace Alliance, Hallam-ICS, Good Food Truck, and Love and Blessings have all provided meals for the COTS Daystation.



In June, COTS' **95 North Avenue** renovation project received the prestigious Preservation Trust of Vermont Award for outstanding work in preserving Vermont's architecture. COTS was awarded this honor along with our project partner, Housing Vermont, and our project's architects, Duncan•Wisniewski Architecture. Visit **ptvermont.org/95north** to see a video about the project and our programs.

Thank you!

These generous businesses and organizations provided in-kind and financial support during COTS' fiscal year 2018 (October 1, 2017–September 30-2018). In addition to the names here, hundreds of individuals and foundations have made financial and/or in-kind support of COTS programs and services this past year. The foundations listed below have requested inclusion in our newsletter.

104.3 KISS-FM 1st Republic Brewing Company AARP Active Network, LLC The Alchemist Brewery All Saints Episcopal Church All Souls Interfaith Gathering Allscripts Altria Group Distribution Company Amalgamated Culture Works AmazonSmile American Endowment Foundation American Flatbread America's Gardening Resource, Inc. Amy E. Tarrant Foundation **ANEW** Place Assure Software AT&T AXA Foundation The Bagel Café & Deli The Bagel Place Bags 4 My Cause Banana Republic The Bank Of America Charitable Foundation Barnes & Noble Booksellers Barre Area Veterans Council Ben & Jerry's Foundation Ben & Jerry's Ice Cream Benevity Community Impact Fund Berkshire Taconic Community Foundation **Bessemer Trust** Bia Diagnostics, LLC **Big Brother Security Programs** Blue Star Mothers Bluebird Barbecue BlueCross BlueShield of Vermont **BNY Mellon** Bogner of America Bombas Socks Borsavage Hospitality, LLC (Lang House) **Bouchard-Pierce** Boucher & Pritchard Funeral Directors Boy Scout Troop 602 - Shelburne Brault's Mobile Homes, Inc. Brian's North End Automotive Browns River Middle School **Burlington Choral Society Burlington Electric Department** Burlington Elks Lodge #916

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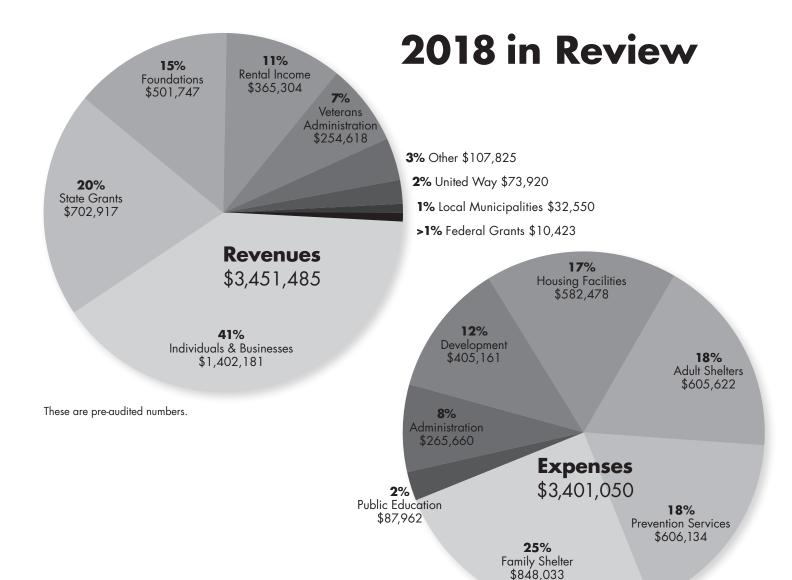
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Religious Hospitallers of St. Joseph Religious Hospitallers of St. Joseph of Delaware, Inc. Resource Systems Group, Inc. **Revision Military** Rhino Foods **Rice Memorial High School Richmond Congregational Church** Rock Point School Roman Catholic Diocese of Burlington Roth Real Estate **Rovers** North Sabra Field, Inc. St. Albans Eye Center St. Albans Town Educational Center St. Andrew's Episcopal Church St. John Vianney Church St. John's Club Saint Michael's College Athletic Department Edmundite Campus Ministry **MOVE Office** Santa Niaht Schwab Charitable Fund SecurShred, Inc. Select Design The Seth Warner-Rhoda Farrand Chapter of the Vermont DAR Seven Days Seventh Generation Seventh Generation Foundation, Inc. Shamp Jordan & Woodward, LLC Shelburne Charlotte Hinesburg Interfaith Projects (SCHIP) Shelburne House Shelburne Museum Shelburne Orchards Shelburne United Methodist Church Sherpa Foods, LLC Sisters of Mercy Sisters of Mercy NE Community Sisters of Providence Slate, LCC Smith-Alvarez-Sienkiewycz Architects Snowflake Chocolates Society of St. Edmund Sodexo, Inc. & Affiliates South Burlington High School South Burlington Senior Citizens Speeder & Earl's Coffee, Inc. Spring Village at Essex Staples Starbucks State of Vermont Stephen & Burns, Inc. Sterling Homes Stitzel, Page & Fletcher, P.C. Stone Underground Construction Stowe Mountain Lodge

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Overall, we helped 2,300 people (including 683 children) last year.*

COTS Shelters

FAMILY SHELTERS: 51 families (including **78 children**) stayed in a COTS family shelter. We can host **15 families** each night.

ADULT OVERNIGHT SHELTER: 270 individuals stayed in COTS' year-round program shelter, which provides 36 emergency beds each night.

ADULT DAYTIME DROP-IN CENTER: 531 individuals visited the Daystation, a daytime center for homeless adults, where a noontime meal is served daily with the help of volunteers. An average of **45 people** visited daily.

Housing Navigation

COTS FAMILY HOUSING SERVICES: 90 families,

including those staying in emergency shelter or the community, received support from COTS staff.

COTS ADULT HOUSING SERVICES:198 single, homeless adults received outreach and support from COTS staff.

Prevention Support

PREVENTION ASSISTANCE: 216 households (including **201 children**) received prevention assistance through the COTS Housing Resource Center (HRC).

REHOUSING ASSISTANCE: 153 households (including 53 children) received rehousing help through COTS' HRC program.

COTS Housing

TRANSITIONAL HOUSING: 23 units of housing for families and individuals are offered by COTS at the Smith House and Canal Street Veterans Housing.

PERMANENT HOUSING: 72 units of housing are offered by COTS at the **Smith House**, **The Wilson**, **St. John's Hall**, **95 North Avenue** (with Housing Vermont), Canal Street **Veterans Housing** (with Housing Vermont).

* COTS services provided during COTS FY18: 10/1/17-9/30/18.



Committee on Temporary Shelter

PO Box 1616 Burlington, VT 05402-1616 802-864-7402 www.cotsonline.org Non-Profit Org. U.S. Postage PAID Permit No. 896 Burlington, VT

Mark your calendar

Find out more about these events – and how you can get involved – at our Web site: cotsonline.org.

THE GREAT DEE PT DIAPER DRIVE

Under way now through December 20.

Three drop-off locations:

Dee PT: 23 San Remo Drive, S. Burlington **Field House**: 166 Athletic Drive, Shelburne **Dee PT**: 52 Farmall Drive, Hinesburg

Diapers can be dropped off: 7 a.m.–6 p.m. Monday–Thursday, and

7 a.m.–o p.m. Monady–Inursady, and 7 a.m.– 4 p.m. Fridays.

Jason Fitzgerald, Dee PT Exercise Physiologist and Clinical Coordinator, began this extraordinary drive in 2007. Since then, the drive has collected more than 315,000 diapers for COTS families in need.

PHONATHON

November 26–29 & December 3–4 5:30–9 p.m., December 5, 9 a.m.–noon, COTS office, 95 North Avenue, Burlington

Enthusiastic volunteers "dial for dollars" to raise money for COTS shelters and services. They call and write past COTS supporters to ask them to consider a gift again this year. If you are interested in joining us to volunteer, please call Sian at (802) 864-7402, Ext. 207 or email sianl@cotsonline.org.



CITY MARKET TREE SALE

Begins December 5, City Market 82 South Winooski Avenue, Burlington

City Market plans to once again generously sell fresh balsam trees to benefit COTS. Trees cost \$35 with sales continuing until all trees are sold. "Elves" are needed to help with the benefit sale. Visit www.citymarket. coop/cots-tree-sale to volunteer.

CANDLELIGHT VIGIL

5:30 p.m., December 20 Burlington City Hall steps Church Street Marketplace

Each year, during the week of the Winter Solstice, we pause to reflect on those who are homeless in our community. Community leaders share brief vignettes about people who have were homeless this past year. Refreshments follow in City Hall's lobby.